

Policy number	Policy 212
Policy title	Graffiti removal management
Strategic outcomes supported	EN4 – Increasing and improving public open spaces EN5 – Providing facilities that are well-built and well-maintained

Policy objective:

To provide for the management of graffiti in the Town.

Policy scope:

This policy applies to graffiti in the Town.

Policy definitions:

Graffiti has the meaning given to it in the *Graffiti Vandalism Act 2016*.

Policy statement:

1. The Town recognises that graffiti vandalism is a costly community problem, not only in monetary terms but also in environmental and social terms.
2. The Town will remove, clean or cover incidences of graffiti vandalism that can be seen from any public space, including – but not limited to – footpaths, walkways, reserves and roads.
3. The Town will clean, remove or cover graffiti on buildings, fences and structures that are within or constitute boundaries of all reserves under the management of the Town. This includes (but is not limited to) parks, drainage and other reserves, public access ways and road reserves.
4. Where the structure is a fence, wall or building on a shared boundary with private property or a reserve under the management of another authority, the owner of the private property or that authority must provide prior approval for the graffiti to be removed and indemnify the Town against all actions, claims and damages – other than workers compensation claims - resulting from the graffiti removal.
5. The Town will seek to apply any recourse available to its graffiti removal operations under the *Graffiti Vandalism Act 2016*.
6. Subject to unforeseen circumstances/events, inclement weather or staff availability, the Town will endeavour to remove offensive graffiti within 24 hours and all other graffiti within 10 days of it being reported or its removal being authorised.
7. Murals/Street art are large-scale artworks, often outdoor paintings or installations that may cover an outdoor wall or other public infrastructure. These works are done with the permission of the building owner/occupier and are not defined as graffiti.

Related documents

[Graffiti Management Act 2016](#)

Responsible officers	-
Policy manager	Manager Infrastructure Operations
Approval authority	Council
Next evaluation date	February 2027

Revision history

Version	Action	Date	Authority	Resolution number	Report number
1	Adopted	07/12/1999	Council	-	Item 3.5
2	Reviewed	15/08/2006	Council	-	Item 4.1
3	Reviewed	09/07/2013	Council	-	Item 10.1
4	Reviewed and amended	11/08/2015	Council	-	Item 10.1
5	Reviewed and amended	20/08/2019	Council	148/2019	Item 10.1
6	Amended	21/07/2020	Council	467/2020	Item 15.5
7	Administratively amended	24/08/2023	Delegation		
8	Reviewed	20/02/2024	Council	7/2024	Item 11.3